

NO FUSS, NO HASSLE

If you're unsatisfied with your new Window Cleaning Supplies, you can return them to us for a full refund. You can return any new, unopened items purchased, no questions asked. Contact us within 90 days of delivery or complete the form on this page to start the return process. Once we receive the product back and inspect it, we will issue you a full refund of the product(s).

STEP 1: If you don't like an item and want to return it contact us for a return authorization number or fill out the form on this page. We will provide you with an RMA# to include with your return. You can also call **862-266-0677** or **Email us**.

STEP 2: Ship the product back to us within 90 days of delivery for a full refund. Our return address will be noted in the RMA email. You are responsible for shipping costs unless it is an error on our part. Items returned should be in their original product packaging in an unused condition. Please include your contact info and RMA# inside the package so we can process your refund immediately.

WARRANTIES

Window Cleaning Resource guarantees the products you buy will be in top-notch condition. If a product fails in the first 90 days of your purchase, we will issue you a replacement immediately.

To move a warranty claim forward please fill out the form on this page. Be sure to include pictures and be descriptive. Also, please note that the warranty is non-transferable, and cannot be honored if damage is the result in misuse of equipment.

Our in house brand of XERO poles and systems operate under their own warranty, you can read more information here: [XERO Warranty](#).