

PUMP WARRANTY

January 1, 2025 GP Companies, Inc. warrants each pump manufactured by General Pump to be free of defects in material or workmanship for a period of five (5) years, with the exception for consumer pumps. Liability under this warranty is on all non-wear parts and limited to the repair or replacement of any pump returned to General Pump which upon inspection, is judged to be defective due to workmanship or material failure.

The following items are not warranted, due to matters beyond GP Companies, Inc. control.

1. Normal wear and tear to parts that are considered standard wear parts.
2. Damage caused by lack of service and/or maintenance to normal wear and tear parts.
3. Defects caused by fault or negligence of the buyer or third party.
4. Damage caused by parts and/or accessories not obtained from or approved by General Pump.
5. Modifications made by the customer.
6. Freight damage.
7. Damage caused by misuse and/or misapplication.

POWER UNIT(S) WARRANTY

January 1, 2025 GP Companies, Inc. warrants each power unit in whole for 90 days. After 90 days, each pump manufactured by General Pump carries GP Companies, Inc. standard pump warranty.

In the course of marketing or servicing the customer or potential customer's needs, GP Companies, Inc. will use its best judgement in its recommendations. However, the ultimate responsibility for the product application decisions shall rest with the customer. The sole and only warranty made by GP Companies, Inc. is the limited warranties described above.

GP Companies, Inc. makes no other warranty of any kind, express or implied, including any implied warranty or merchantability or of fitness for a particular use or purpose. GP Companies, Inc. disclaims and denies any liability for any direct, indirect, special, incidental, or consequential damages which may be suffered as a result of sale, delivery, servicing, use, loss of any product, downtime, labor, freight or other charges not expressly included herein. The only liability and the total liability of GP Companies, Inc. under this limited warranty or in any claim regarding or involving GP Companies, Inc. is expressly limited to the replacement or purchase price of the product.

The following items are not warranted, due to matters beyond GP Companies, Inc. control.

1. Normal wear and tear to parts that are considered standard wear parts.
2. Damage caused by lack of service and/or maintenance to normal wear and tear parts.
3. Defects caused by fault or negligence of the buyer or third party.
4. Damage caused by parts and/or accessories not obtained from or approved by General Pump.
5. Modifications made by the customer.
6. Freight damage.
7. Damage caused by misuse and/or misapplication.

ACCESSORY WARRANTY

January 1, 2025 GP Companies, Inc. accessories are warranted by the manufacturer to be free from defects in material and workmanship for a period of 90 days under normal use and service. "Normal use and service" means not in excess of the recommended pressures and temperatures or handling fluids not compatible with component materials. This warranty shall not apply to any accessory that has been repaired or altered to affect the performance or reliability of the accessory. Liability of the manufacturer under the foregoing warranty is limited to repair or replacement at the option of the manufacturer of that product, which according to the manufacturer's investigation was deemed defective at the time of the shipment.

This warranty is in lieu of all other warranties, expressed or implied, including any warranty of merchantability and/or all other obligations or liabilities on the part of the manufacturer.

Any product returned to GP Companies, Inc. should be shipped freight prepaid to GP Companies, Inc. – 1174 Northland Drive – Mendota Heights, MN 55120 and must display a Return Authorization Number obtained from General Pump’s Inside Sales Department by calling (651)686-2199, Fax (800) 535-1745 or emailingmyorder@gpcompanies.com. This warranty statement supersedes and replaces non-dated warranties or previously dated warranties.